

COVID WINTER GRANT SCHEME

Brief Summary of the Scheme

The Department of Work & Pensions have provided a fund to County Councils and Unitary Authorities across England under the Scheme 'COVID Winter Grant Scheme'. The aim is to support vulnerable households with the cost of fuel or food due to the continuing hardships caused by Covid-19.

Citizens Advice are thrilled to be working on behalf of Devon County Council to help Devon residents in need.

It will be prioritised for those for whom a payment will help mitigate the risk of self-disconnection. It can include working families, single-household families, older people – anyone who is in need of fuel support so long as they are eligible.

We will be able to provide vouchers, top up smart meters online or make payments to online fuel accounts

Who are the Citizens Advice

We are an independent charity and part of the National Citizens Advice network, providing free, confidential and impartial advice. Advice provided includes:

- Universal Credit
- Debt & Money
- Benefits
- Personal
- Housing
- Consumer
- Legal & Civil
- Redundancy & Employment
- Disability Benefits.

Last year we helped over 5,000 local people to access the help they needed, dealing with over 12,500 issues which cover a broad spectrum of advice needs. We helped our clients achieve income gains of £2.5 million in 2019-20, and gains of £1.8 million so far in 2020-21.

We also campaign for changes in law and policy where we can see a need evidenced through our work with clients. In this we support work by Citizens Advice nationally and by other voluntary organisations.

We deal not just with the immediate issue but with the underlying issues as well. This means that we are able to help in both the short and the longer term.

Contact Us

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